How to sign up for Molena Internet Service

Complete form requesting broadband service.

* + A technician will contact you to set up a time to check signal strength at your location.
  + If a viable signal is present, an installation will be performed.
    - Cost of installation is your responsibility and payable to technician at the time of service.
    - Estimated cost is between $150 and $200. Expect to pay roughly $175.00.
      * This is not a Molena Internet Service fee and is set by the technician who is an independent contractor.
* You will purchase your equipment.
  + This includes an antenna, which must be purchased from Molena Internet Service
  + And a modem/router, which is optional. You may purchase this item from Molena Internet Service, or you may provide your own.
    - The technician will advise if your device is compatible with our system.
    - Molena Internet Service is not responsible for any device that is incompatible with our system.
  + Service for all equipment is your responsibility, so please place it in a safe location within your home/business.
* Please advise on your application if you wish to pay for the full amount of the equipment at once, or take advantage of the downpayment/monthly payment opportunity.
* Equipment purchases are billed on your water bill.
* Monthly service fees are billed on your water bill.
  + Residential service to residences within the city limits with a current water bill is $45.00 per month.
  + Business service to businesses within the city limits with a current water bill is $75.00 per month.
  + Residential service to residences outside the city limits, or to residences inside the city limits without water service is $75.00 per month\*
  + Business service to businesses outside the city limits, or to businesses inside the city limits without water services is $100.00 per month\*
* Complete the first page of the terms agreement.
* Return the first page of the terms agreement and the application form to City Hall either in person, via email, by mail, or by placing it in the drop box located next to the door of City Hall.

Contact information as well as the application may be found at www.molenaga.com